

# 2017 Annual Conference



**June 14-16, 2017**

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Keene, NH



**Municipal Management Association of New Hampshire**  
*"Public Betterment through Professional Management"*

# 2017 ANNUAL CONFERENCE

JUNE 14-16 2017 \* Keene, NH

## PROGRAM OF EVENTS

### WEDNESDAY, JUNE 14

**12:30 p.m.—1:00 p.m. Registration at Keene ICE, 380 Marlboro Street**

**1:00 p.m.—3:30 p.m. The Future of Economic and Community Development:  
Collaboration**

A changing environment at the federal, state, and local level—new policy directions anticipated and feedback from practitioners regarding what they are doing and the opportunities they see for local communities to be successful.

Taylor Caswell, Executive Director, NH Community Development Finance Authority (NHCDFA)

#### Panelists

John “Jack” Dugan, President, Monadnock Economic Development Corporation

Mary Ann Kristiansen, Executive Director, Hannah Grimes Center for Entrepreneurship

Rhett Lamb, Assistant City Manager/Planning Director, City of Keene

*Question/Answer opportunities directed to panel.*

**Following the Session: Tour of Keene Police Facility (sign up)**

The City of Keene purchased and renovated a vacant industrial space and (former grocery warehouse) over the past ten or so year’s incorporation a variety of city operations and community needs including Public Works, Records Retention facility, Police Station, and the Keene ICE rink. Tour will feature the police facility anchoring its east end.

**5:30 p.m. Social Hour Flight Deck Restaurant  
80 Airport Road, Dillant Hopkins Airport in Swanzey**

*Shuttle available from Marriott Hotel-75 Railroad Street, Keene. Weather permitting-cocktails and Hors d’oeuvres on the deck.*

**6:30 p.m. Dinner Buffet**

## THURSDAY, JUNE 15

**7:30 a.m. Registration and breakfast at Keene ICE**

**8:30 a.m. Welcome**

Walter Johnson, President of MMANH  
Mayor Lane of Keene

**9:00 a.m. Brain Health and Mastering Communication During Change**

*Presented by Jon Wortmann*

The first step to being a better leader is you. Your brain health, the way in which you react in the most difficult moments, in many cases decides whether people trust you. The present historical moment is unsettled. We hear too much bad news. There is too much partisan attacking. It is completely normal for us to feel overwhelmed.

The good news for each of us as community leaders is that we can change the way we think and feel in response to the constant triggers. New brain science and organizational behavior research has unlocked what can keep you focused and calm, even happy, when other people around you melt.

This workshop will introduce you to the parts of the brain that cause stress and help you feel in control. Then, after a brain health assessment that reveals the simple things you can change to feel better, we will learn a technique called quick switching used by the best leaders in the military, professional sports, and executive leadership. We will finish the morning applying this technique to how we communicate with the most difficult people in our work and lives. With an awareness of what we can do differently in the face of our chaotic world, we will be ready for the situations that need our leadership.

*Jon Wortmann is an executive and mental coach, minister, and speaker. A graduate of Harvard Divinity School, his books have been #1 best sellers in 22 categories on Amazon. He has trained dozens of towns and affiliate groups in addition to hundreds of public sector leaders to be strategic communicators and impactful leaders. He has trained the Mayors and Managers of Massachusetts six times and trains leaders yearly for Primex's emerging leaders course. He coaches mental skills for the UCONN men's golf and tennis teams in addition to professionals on the PGA and Web.com tours. When he has a free moment, he golfs. His favorite person in the world, his wife Jen, continues to golf with him semi-willingly on Sundays.*

**1:00 p.m. Lunch**

**Free Time/Activities**

*See page 4 for a list of activities being offered. Three activities require sign ups. See registration form for signup.*

**6:00 p.m. Cocktail Hour and Dinner at Nicola's Trattoria-51 Railroad Street**

## THURSDAY, JUNE 15 ACTIVITIES

- Golf—Keene Country Club—[www.keenecountryclub.com/golf/](http://www.keenecountryclub.com/golf/) (requires sign up)
- Hike—Gap Mountain Trail, Troy NH (requires sign up)
- Bike Paths—Bike Tour – [www.ci.keene.nh.us/departments/parks-recreation/trails-info-0](http://www.ci.keene.nh.us/departments/parks-recreation/trails-info-0)
- Covered Bridge Tour—[www.southwestnh.com/outdoors/bridges.html](http://www.southwestnh.com/outdoors/bridges.html)
- Shopping Down Town Keene—[http://www.downtownkeene.com/shopping.php?area=10&category\\_id=500](http://www.downtownkeene.com/shopping.php?area=10&category_id=500)
- Walking Tour of Downtown Keene (requires sign up)



## FRIDAY, JUNE 16

**7:30 a.m. Breakfast Buffet at Marriott**

**8:30 a.m. Travel to Peterborough**  
**Sign up for shuttle or travel independently to Peterborough.**

**9:00 a.m. Welcome to Peterborough-Solar Projects in New Hampshire**  
**Peterborough Community Center-85 Elm Street**

A review of Peterborough's successful public/private partnership that proposed and gained financing for a 1 megawatt solar array at the wastewater treatment facility. Panelists, from the perspective of a power generator, power broker and project financing will look at where we are today in New Hampshire and where we may be going.

Presentations will be followed by Q&A and an opportunity to tour Peterborough's solar array.

### Panelists

Rodney Bartlett, Peterborough Town Administrator (Lead)

Chris Anderson, Chief Technical Officer, Borrego Solar

Robert Hayden, Standard Power of America

Joe Harrison, Finance Director, Renewable Energy, CDFA

**12:00 p.m. Conference Concludes**  
**A bagged lunch to go will be available in Peterborough following session.**  
**Shuttle back to Keene as required.**

# OVERNIGHT ACCOMODATIONS

Call 603.354.7900 to make your reservations at the Courtyard Marriott, Keene Please indicate that you are with the Municipal Managers Association to receive the rate of \$129.00 plus tax for a Room with a King Bed or Double Queen. **You must reserve your room on or before May 14 2017. Please note, their online registration will not work to get the group rate, you must call the front desk.**

The newest and only LEED Certified hotel in Keene, NH is located just steps away from Downtown Keene's quaint and charming Main Street featuring a wide variety of boutiques, galleries, historic homes and dining.

## Amenities include:

- Wireless Internet access
- Pet-friendly
- Indoor swimming pool
- Fitness center
- On-site bar
- Starbucks Coffee Shop
- Over 2,000 sq. ft. of meeting space



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# OVERNIGHT ACCOMODATIONS

Call 603.357.7070 to make your reservations at the Fairfield Inn & Suites, Keene. Please indicate that you are with the Municipal Managers Association to receive the rate of \$159.00 plus tax for a Room with a King Bed. **You must reserve your room on or before May 15, 2017. Please note, their online registration will not work to get the group rate, you must call the front desk.**

The Fairfield Inn & Suites Keene Downtown, located within a historic one-hundred-year-old building in the heart of downtown Keene, New Hampshire, invites you to relax in our unique, boutique-like guest rooms. The Fairfield Inn & Suites Keene Downtown is a treasured gem overlooking Main Street and sits amongst area dining, shopping and artisans just footsteps from the hotel.

Each of our uniquely styled guest rooms encompass the beauty and history of our century-old building while offering modern amenities such as free Wi-Fi, spacious work desks, crisp linens, pillow top mattresses and refrigerators. The Fairfield Inn & Suites Keene Downtown offers superior accommodations while providing the courteous service you deserve.



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# MUNICIPAL MANAGEMENT ASSOCIATION OF NEW HAMPSHIRE 2017 ANNUAL CONFERENCE REGISTRATION FORM

You must pre-register for the conference by **Wednesday, June 7, 2017**. Registration fees include meals, materials and admission for the member and one guest.

**NEW THIS YEAR**, the option to register online! Please visit  
<https://nhmunicipal.wufoo.com/forms/2017-mmanh-june-conference/>  
to register online or fill out information below.

Name: \_\_\_\_\_ Title: \_\_\_\_\_  
Municipality/Organization: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone: \_\_\_\_\_ Email: \_\_\_\_\_  
Guest Name: \_\_\_\_\_

## CONFERENCE REGISTRATION:

### Please check which day(s) you will attend:

Wednesday  
 Thursday  
 Friday

### Cost per day:

\$80 Members and Spouses  
\$140 Non-Members

### Three day rate:

\$160 Members and Spouses  
\$250 Non-Members

**Total Amount Due:** \$ \_\_\_\_\_

**Return this form with payment or if you  
register online return your confirmation  
with payment no later than June 7, 2017**

**to:**

Municipal Management Association of NH  
25 Triangle Park Drive  
Concord, NH 03301  
Or email to [mmanh@nhmunicipal.org](mailto:mmanh@nhmunicipal.org)

For questions, please contact Ashley Method  
Email: [mmanh@nhmunicipal.org](mailto:mmanh@nhmunicipal.org)  
Phone: 603.230.3340  
Toll Free: 800.852.3358 ext.3340

## THURSDAY AFTERNOON GROUP ACTIVITY

*Compliments of MMANH for conference registrants*

Please indicate your choice:

### **Golf - Keene Country Club**

The Keene Country Club golf course, designed by Wayne Stiles in 1923 and updated over time, offers constant challenge without undue punishment. The 18-hole course (par 72 for men and women) measures 6455 yards, a slope of 130 with an index of 71.5 from the back tees. This course, with its water, forest, hazards, bunkers and doglegs provides an interesting challenge for every level of play.

### **Hike - Gap Mountain Trail, Troy NH**

Gap Mountain Trail is a 3 mile moderately trafficked out and back trail located near Troy, New Hampshire that features beautiful wild flowers and is rated as moderate. The trail is primarily used for hiking, walking, trail running, and birding and is best used from March until October.

*Continued on reverse.*



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## THURSDAY AFTERNOON GROUP ACTIVITY CONTINUED

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### **Walking Tour of Downtown Keene**

For more than 200 years, Downtown Keene has been the heart of the community and the Monadnock region. It is the center of business and commerce and a key element in Keene economic future. Our courthouse, churches, and City Hall are here along with a broad mix of retail, services, residential, educational, entertainment and restaurant uses. Downtown is the home for civic activities and political speech and for many public festivals that occur throughout the year. Tow will highlight investments and projects downtown.

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### **MEAL REGISTRATION**

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*Please indicate number of meals needed for each day, including guest if applicable.*

#### **Wednesday**

**Dinner will take place at the Flight Deck Restaurant in Swanzey, NH**

*Dinner Choices:*

- Chicken Marsala
- Shrimp Scampi
- Pasta Primavera

#### **Thursday**

- Breakfast at Keene ICE
- Lunch

**Dinner will take place at Nicola's Trattoria in Keene**

*Dinner Choices:*

- Pan Seared Salmon
- Pasta con Gorgonzola (chicken)
- Vitello Saltimbocca (veal)

#### **Friday**

- Breakfast at Marriott
- Bagged Lunch to Go, Peterborough NH

#### **Friday Shuttle Option**

*Attendees are welcome to travel independently to the Peterborough Community Center located at 85 Elm Street.*

- Take the Shuttle to Peterborough

**Please indicate if you have any dietary restrictions or require any special accommodations:**

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