



CITY OF LEBANON

Get Going With AI

How do you integrate AI into your workplace?
Lessons learned by the City of Lebanon, New Hampshire.

Who's Here?

City of Lebanon AI Leaders



Shaun Mulholland

City Manager



Perry Eaton

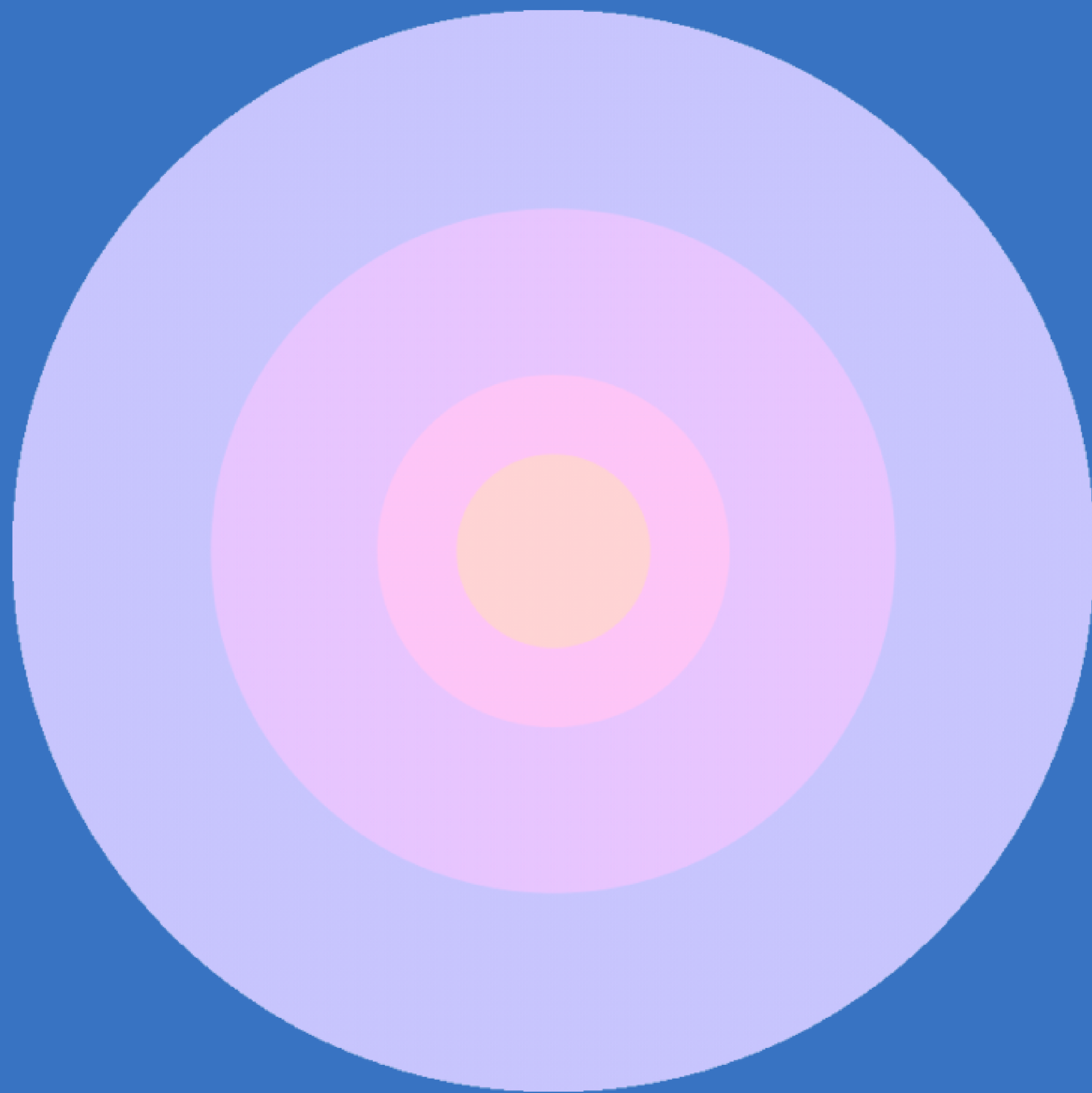
Cyber Services Director



Melanie McDonough

Chief Innovation Officer
(Chief Innovation
and AI Officer)

**Who else
is here?**



BREATHE
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# Lebanon's AI Plan

- Policy
- Training
- AI Initiative
- Technology Review Committee
- Strategic Plan

# A Manager's Task List

## Your Role

1

### Identify Your AI Experts

Do some investigation to discover and name your AI leader(s). Put AI in their title.

2

### Partner with IT

Partner with whoever is currently in charge of your security.

3

### Develop Your Policy

Review existing frameworks and decide what you will use to create your policy.

4

### Start Budgeting

Whether you use it or not, budget at least \$300/year per user for major genAI tools. Also consider budgets for uplifts or new software.

5

### Train Your Workforce

Review existing frameworks and decide what you will use to create your policy.

# Microsoft Copilot Pro

More power, more speed, and more creativity

Get 1 month free

## \$20.00 user/month

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After trial ends, your subscription continues to be charged at the regular price each month, unless cancelled in Microsoft account. See Microsoft Store [Terms of Sale](#).



### Get answers faster

Enjoy the speed of priority access to top-of-the-line models for faster response times and build your own Copilot GPTs tailored to your individual needs and interests.



### Unlock Copilot in your favorite apps

Experience Word, Excel (in preview), PowerPoint, and Outlook (Microsoft email address required) in a whole new way with built-in Copilot features.<sup>1</sup>



### Create and design better than ever

Generate unique images even faster with DALL-E 3 and then enhance your creations with 100 daily boosts with Designer.

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For everyone who wants to find robust information, create unique content, and get things done faster.

With your free Microsoft account, you can:

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- Access GPT-4 and GPT-4 Turbo during non-peak times
- Use text, voice, and images in conversational search
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- Use plug-ins and GPTs

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- Get priority access to GPT-4 and GPT-4 Turbo even during peak times for faster performance
- Build your own Copilot GPTs tailored to your individual needs and interests
- Use Copilot in productivity apps<sup>1</sup> like Word, Excel, PowerPoint, and Outlook (Microsoft email address required)
- Generate unique images and then enhance your creations using 100 daily boosts with Designer

[Start your free trial](#)



Microsoft Copilot for Security

### Protect at the speed and scale of AI

Amplify your security team's impact and efficiency with generative AI security.

[> Learn more](#)

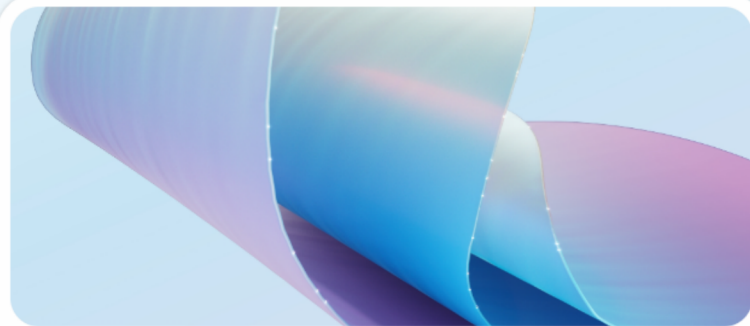


Microsoft Copilot for Finance

### Enhance financial operations

Streamline financial tasks, automate workflows, and give finance departments insights in the flow of work.

[> Learn more](#)



Microsoft Copilot for Service

### Deliver compelling service experiences

Enhance service experiences and boost agent productivity with generative AI for the contact center.

[> Learn more](#)



Microsoft Copilot Studio

### Extend and create Copilot experiences

Build your own copilot or extend Copilot for Microsoft 365 with an end-to-end conversational design studio.

[> Learn more](#)

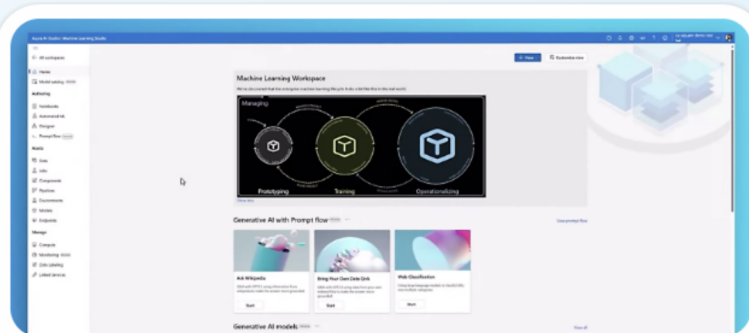


Microsoft Copilot for Azure

### Manage and operate your environment

Simplify cloud operations and management from cloud to edge with an AI assistant.

[> Learn more](#)

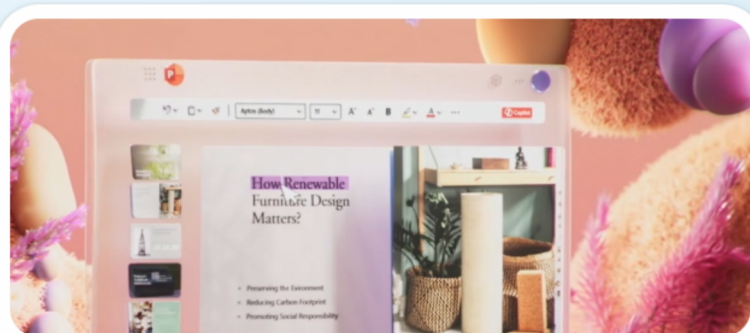


Azure AI Studio

### Build generative AI apps and custom copilots

Access cutting-edge models on a unified, open, and flexible AI platform.

[> Learn more](#)



Microsoft Copilot for Microsoft 365

### Boost creativity and work more productively

Create, collaborate, and innovate with AI embedded in the Microsoft 365 apps you use every day.

[> Learn more](#)



Azure OpenAI Service

### Build intelligent apps with generative AI

Tap into powerful, pretrained AI models to build your own copilots, improve customer experiences, and get to market fast.

[> Learn more](#)



# Pricing

For individuals

## Free

For individuals just getting started with ChatGPT

# \$0

[Start now ↗](#)

- ✓ Unlimited messages, interactions, and history
- ✓ Access to our GPT-3.5 model
- ✓ Access on web, iOS, Android

## Plus

For individuals looking to amplify their productivity

# \$20

 per user billed monthly

[Start now ↗](#)

### Everything in Free, and:

- ✓ Access to GPT-4, our most capable model
- ✓ Browse, create, and use GPTs
- ✓ Access to additional tools like DALL·E, Browsing, Advanced Data Analysis, and more

For businesses

## Team

For fast-moving teams looking to supercharge collaboration

# \$25

 per user/month billed annually

\$30 per user/month billed monthly

[Start now ↗](#)

### Everything in Plus, and:

- ✓ Higher message caps on GPT-4 and tools like DALL·E, Browsing, Advanced Data Analysis, and more
- ✓ Create and share GPTs with your workspace
- ✓ Admin console for workspace management
- ✓ Team data excluded from training by default. [Learn more](#)

## Enterprise

For innovative companies looking to scale securely

[Contact Sales](#)

### Everything in Team, and:

- ✓ Unlimited, high speed access to GPT-4 and tools like DALL·E, Browsing, Advanced Data Analysis, and more
- ✓ Expanded context window for longer inputs
- ✓ SAML SSO
- ✓ Enterprise data excluded from training by default & custom data retention windows. [Learn more](#)
- ✓ Admin controls, domain verification, and analytics
- ✓ Priority support & ongoing account management



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# Resources

A few AI resources to explore.

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- [LebanonNH.gov/AI](https://lebanonnh.gov/AI)
- [ChatGPT Plus for Teams](#)
- [Microsoft Copilot](#)
- [Whitehouse AI Directive](#)
- [GovAI Coalition](#)
- [CivicAI: AI in Local Government Network](#)
- [Paragon Policy Fellowship](#)
- [MuniPrompt Owl](#)

## Contact Us

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